

# QETTLE SIGNATURE MODERN MIXER DUAL LEVER - Q4620



# **INSTALLATION & USER GUIDE**

#### COMPONENTS LIST

- 1. Qettle tap
- 2. Tap clamp
- 3. Tap clamping nut x2
- 4. Box Spanner for tap clamp nuts
- 5. Compression washer for underside of tap

#### INTRODUCTION

Thank you for purchasing a Qettle tap. This product has been designed and manufactured to the very highest quality standards. Correctly installed and properly maintained in accordance with the following instructions, it will provide you with many years of reliable service.

If you are considering carrying out the installation of your QETTLE tap as a DIY project, we respectfully suggest you consider the risks associated with installing water appliances. QETTLE recommends you engage the services of a qualified installer.

The installation must be carried out in strict accordance with the instructions provided and comply with the UK Water Supply (Water Fittings) Regulations 1999 and safety standards.

# **TECHNICAL DATA**

Minimum water pressure: 14.5PSI (1 bar) Maximum water pressure: 75PSI (5 bar) Maximum hot water temperature: 70°C Recommended hot water temperature: 65°C

**Important Note**: Exceeding these temperatures or water pressures can result in damage to the tap. A pressure reducing valve should be fitted in high water pressure situations.

# **BEFORE YOU BEGIN**

- Before installing the tap it is essential that you thoroughly flush through the supply pipes in order to remove any remaining swarf, solder or other impurities. Failure to carry out this simple procedure could cause problems or damage to the workings of the tap.
- 2. Locate the existing hot and cold water supply pipes. **Important Note:** Ensure the flexible hoses are both within comfortable reach of their respective connection points, without them having to be compressed, stretched or kinked.
- 3. We recommend the installation of isolation valves on both water supplies to assist with future servicing requirements.
- 4. Shut off the mains water supply.



### THE INSTALLATION PROCEDURE

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**Important note:** The tap fixing studs are factory fitted and should not be tightened or loosened.

- 1. The tap will require a standard 35mm hole.
- 2. Insert the flexible hoses through the 35mm hole. The tap hoses push into the tap rather than screw in so do not be alarmed that they rotate inside the body of the tap.
- 3. Working inside the cabinet, slide the gasket (5) and the clamp plate (2) over the hoses and the two studs at the base of the tap. Screw the two clamp nuts (3) on to the studs using the box spanner (4).
- 4. Check the alignment of the tap then tighten the two clamp nuts using the box spanner to firmly secure it on the work surface.
- 5. Connect the hot and cold G1/2" flexible hoses to the respective hot and cold supplies and tighten them firmly to make a watertight seal. The tap hose with the blue indicator should be connected to the cold supply and the hose with the orange indicator to the hot supply.
- 6. Turn on the water supply and check the Installation for leaks. Your QETTLE tap is now ready to use (as a precaution we recommend checking for leaks again before retiring for the night).



#### CARE AND MAINTENANCE

#### **Cleaning the Qettle tap**

The Qettle Signature tap is manufactured in stainless steel and is therefore extremely durable and stain resistant. All that is required to keep it in good condition is a regular wipe over with a damp cloth and an occasional wash with a proprietary moisturising hand cleaner. Alternatively, the application of a small amount of baby oil on a soft cloth or tissue will also help to keep the finish bright and free of smears.

#### GUARANTEE

This Qettle product is guaranteed against any mechanical defect for 5 years. You should retain your dated invoice as proof of purchase to validate any claims under our guarantee. The guarantee will be valid from the date of purchase as shown on the sales invoice. This appliance is intended for domestic use only. The guarantee does not apply to products installed outside a domestic environment.

# WHAT IS COVERED BY THE QETTLE GUARANTEE?

The repair or replacement of all or part of your tap if your tap is found to be defective due to faulty materials or manufacture within the relevant guarantee periods at Qettle's discretion.

If any part is no longer available, or out of manufacture, Qettle reserve the right to replace it with a suitable alternative.

#### TERMS AND CONDITIONS OF THE QETTLE GUARANTEE

The guarantee is valid for the UK.

The guarantee becomes effective at the date of purchase or at the date of delivery if this is later.

Proof of purchase is required under the terms of the guarantee.

The guarantee provides benefits in addition to your statutory consumer rights.

#### QETTLE DOES NOT GUARANTEE THE REPAIR OR REPLACE-MENT OF A PRODUCT THAT HAS FAILED FOR ANY OF THE FOLLOWING REASONS:

- Faulty installation, repairs or alterations not in accordance with the installation guide.
- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care; misuse; neglect; careless operation and failure to use the system in accordance with the QETTLE operating guidelines.
- The use of anything other than genuine Qettle replacement parts.
- Failures of, or failures caused by, parts not supplied as part of the genuine Qettle tap.

#### HOW DO I MAKE A CLAIM UNDER MY GUARANTEE?

If you are in doubt about what is covered by your guarantee, or wish to discuss a claim, please call please call Qettle on 01603 875 464 Monday to Friday between the hours of 9.00am and 5.00pm.

If you are calling for the first time please have your receipt to hand so that we can record your date of purchase.

The company reserves the right to alter, change or modify product specifications without prior notice.

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