

QETTLE®

TANK DEEP CLEANING FOR RESTRICTED FLOW

IMPORTANT! BEFORE YOU BEGIN

Before you begin deep cleaning your QETTLE's tank, please carefully read the instructions on the cleaning fluid's labelling. Having an old towel to hand is helpful. Do not use the cleaning fluid if the packaging has been damaged.

WARNING! Kilrock contains formic acid and additives and can cause severe skin burns and eye damage.



IMPORTANT!

Once you have turned off the power and water to your QETTLE (Step 2), it is vital that you let the boiler tank cool down. The tank needs to cool down for a minimum of 4 hours, and preferably overnight.



Remember! The tank must be allowed to cool down for a minimum of 4 hours, and preferably overnight, before you move onto Step 2.



IMPORTANT! If your QETTLE's boiling water flow is badly restricted or blocked, you may not be able to run the flow. Please continue with the deep clean procedure.



Step 1.

Turn off the power and water. Wait 4 hours, or preferably overnight, for the water in the tank to cool.

Step 2.

Run the boiling water flow until it is exhausted. If you have no flow continue the cleaning process.

Step 3.

Press the red pressure release button on the top of the filter housing. A few droplets of water is normal.



Step 4

Unscrew the lower section of the filter housing (sump), and empty the residue water into the sink. Place the cartridge into the sink.



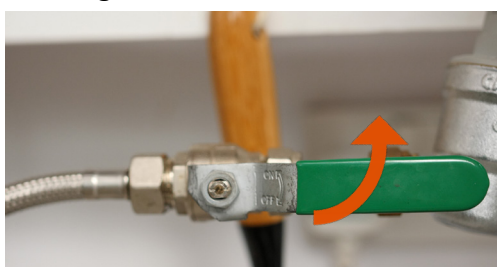
Step 5.

Carefully pour all of the cleaning fluid into the sump.



Step 6.

Replace the filter sump and gently tighten it back into position.



Doing this pushes the cleaning fluid from the housing into the boiler tank.



Step 8.

Allow 15 minutes of waiting time. **IMPORTANT!** Do **not** turn on the power to the tank.



Step 9.

Run the boiling water for 30 seconds to see if the deep clean has been successful.

Step 7.

Turn on the water to your QETTLE's boiler tank and filter system.

TANK DEEP CLEANING FOR RESTRICTED FLOW

No flow?

Tank deep cleaning is nearly always successful. But occasionally, flow remains restricted. If your QETTLE's boiling water flow is still not running, stop the deep cleaning and contact us. support@qettle.com or 01603 875464.

IMPORTANT! If you stop the cleaning procedure, turn the water supply off, press the red button on the top of the filter housing to depressurise it and unscrew the sump. Carefully dispose of any cleaning fluid and thoroughly rinse the sump. Reinsert the filter cartridge and screw the sump back into place.



Step 10.

Switch the boiler tank on. Allow 20 minutes for the tank to reheat. 4L tanks will show 2 x green LEDs.



Step 11.

Run the boiling side of your QETTLE for 10 minutes. Some spluttering or odour is normal.



Step 12.

Run the filtered side of your QETTLE for 10 minutes.



Step 13.

Repeat Steps 11 & 12. Run the boiling water for 10 minutes, then the filtered water for 10 minutes.



Step 14.

Turn off the power to the boiler tank.



Step 15

Run the flow of boiling water until it is cold.



Step 16

Turn off the water, then replace the filter cartridge back into the filter housing.



Step 17.

Turn the water and power back on.



Thank you

The tank deep clean is complete, and we hope your QETTLE's boiling water flow has been restored. Have a QETTLE cuppa, and repeat the deep clean in a year's time.